

This special edition of the Loup Look is intended to give you a better understanding of changes in the intermodal market as a result of the COVID-19 situation.

## UNION PACIFIC Temporary EMP/UMAX Standard Intermodal Customer Per Diem Changes

*The Union Pacific Premium Team issued the following announcement:*

Dear Premium Customers,

We continue to adjust our response to rapidly changing freight flows due to COVID-19. Today we are announcing temporary relief on some charges related to UMAX and EMP for our Standard Intermodal (non-Premium service) customers.

### Per Diem

The following per diem scale is effective retroactive to Monday, 3/16.

Days 1-20: \$20/day

Days 21-30: \$30/day

Days 31+: \$100/day

When markets begin to return to normal, we will announce the resumption of our normal per diem scale with seven days notice. As needed, we will continue to work with customers on a case-by-case basis to keep the supply chain for critical supplies fluid. Please continue to contact your sales manager to work with you on solutions, as necessary.

### Empty/Empty Fee

Retroactive to Monday, 3/16, we will waive fees for containers that were pulled empty from UP ramps and then returned empty to a UP ramp. If customers pulled empty containers in the anticipation of a load that is no longer scheduled, we ask that they return empty containers to our ramps. We will provide seven days notice before resuming the empty/empty charge. Please note that any applicable per diem will also be billed for the time the container was on the street.

### Ramp Fluidity

Keeping our intermodal terminals fluid remains our priority. This will enable us to serve our customers with critical supplies in the coming weeks, and enable us to support your growth as we recover from the the COVID-19 pandemic. Please continue to remove loaded freight from destination terminals as soon as possible following notification.

If you have any questions please contact your Union Pacific representative.

## CSX COVID-19 Temporary Per Diem Scale

*CSX issued the following announcement:*

As part of adapting to the changing business environment related to the coronavirus outbreak, CSX Transportation (CSXT) is implementing a relaxed temporary per diem scale for UMAX and CSXU customers. The relaxed temporary per diem scale is applicable to UMXU and CSXU container usage between March 16 – April 15, 2020; see details below:

Days 1-20: \$20 per day

Days 20+: \$200 per day

Per diem charges are based on the start date of the load.

Please email [Response@BlumeGlobal.com](mailto:Response@BlumeGlobal.com) with any questions.

